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DVR TROUBLESHOOTING GUIDE

If you are having issues with the DVR not recording, files corrupted, etc please follow these steps:

1. Verify it is on AV1, there is a button on back of monitor that changes from AV1 to AV2 etc
2. Go to Menu, Settings, Reset to Default
3. Go to Setting, Format Memory card

You want to reset the system to default settings, then format the memory card you are using.

****Also if your monitor supports both SD & USB MEMORY you can only have one inserted at a time, it does not support both at the same time**.**

Try these steps and it should fix the issue, if you are still having problems it will need to come in for service.